

Video Technical Manager, £37,687k to £40,000k per annum + overtime & benefits

Company: Wise Productions (UK) Ltd Location: London, United Kingdom Hours: 9:00-5:00pm, Monday to Friday

Who We Are

Wise Productions is an **employee-owned** creative events production company based in West London, with a talented team of over 50 Co-Owners. With a longstanding commitment to innovation, excellence, and a client-centric approach, we pride ourselves on delivering and **creating extraordinary experiences** in the UK's most beautiful venues with a core focus to **bespoke event production**.

Our core values of **enthusiasm**, **dependability**, **collaboration**, and a **client-first** mentality are at the heart of everything we do, and our recruitment process is designed to zero-in on candidates who truly share these core values. For the right person, this is an exciting opportunity to join a highly regarded event production company, and be part of our future success as we leverage our employee-ownership model to drive further growth.

Position Overview

Wise Productions is seeking an experienced Video Technical Manager to join the team to support growing demand for video within live events. The post holder will play a pivotal role in the operation of the video department, working closely with other internal departments to ensure the service is client focused, meets the needs of our accredited venues and delivers excellence for every project. This would suit a bright, self-motivated, and organised individual with technical experience of delivering video projects for high value clients. The post-holder will support our delivery of hybrid, and live events for our corporate clients, which are delivered in the unique venues of London.

The post-holder would be responsible for the management of video department. 75% of your time will be based in the office, creating video kit lists and booking sub hires. You will also oversee the preparation of video systems coming in and out of the warehouse, and maintenance and repair where necessary for the department. Knowledge and experience of using industry standard switching and playback systems is therefore essential along with a good working knowledge of professional displays, projectors, LED walls and distribution systems. This post reports to the Head of Technical as part of the technical team.

Key Accountabilities

- LMA
- Pre-production Support
- Technical Solutions
- HireHop Management
- Department Organisation



Day-to-Day Responsibilities

- Work with the Technical team, Project, and Production managers to plan video systems, from initial enquiry through to final delivery.
- Using HireHop, organise and maintain the video department assets, ensuring that all information is kept correct and up to date.
- Attend site meetings to assist the planning of events, ensuring that we deliver excellence for every event.
- High level overview of sub hires within the department with an eye for efficiency and maintaining excellent supplier relationships.
- High level overview of planned and reactive maintenance.
- Design and manage new systems and work practices to increase efficiency in the warehouse and on site. Including the use of R&D where possible.
- Work with the Senior Video Technicians and Operators to oversee prepping of Video equipment accurately and to a schedule, with an eye for potential mistakes.
- Manage the Video Dept IT needs, including the network, storage of content, and access to both.
- Work with freelance technicians, overseeing the setup and operation of control equipment.
- Assisting with onsite installations and derigs for complex video systems, including
 planning signal distribution, system design, content management, and control integrations
 with other departments.
- Training of junior staff.
- Presentation of key statistics to inform equipment purchase and asset investment.
- Maintaining and overseeing a high level of H&S and good working practice.
- Working with the Technical Director, plan and deliver the changes needed within the video department to provide growth for the company.
- Line management of senior video technicians and video technicians.
- Assist with the development of apprentices and their training materials.
- Advocate for sustainability within the workplace, making key decisions to improve the departments sustainable credentials.

Essential Skills

- 5 year's experience in a senior video role/freelance
- Highly computer literate with basic networking (presentation software / office suite
- Ability to use Hire hop / vMix / Streaming Software
- Knowledge of video systems both hardware and software solutions
- Extensive projection and display experience
- Live video call software (Zoom / Teams)
- Line management of the video team



Place and hours of work:

This role is a combination of site work and office based at our location in Perivale, London, with the option in the future to potentially work from home 1-2 days per week.

Normal working hours are 9am-5pm, Monday-Friday.

Events can take place during the evening and at weekends, if attendance is requested outside of normal office hours, the company offers a generous overtime scheme alongside the opportunity to reclaim 'time-in-lieu'. The company supports colleagues with requests for flexible working arrangements, subject to the needs of the business.

What we offer:

- £37,687 £40,000 per annum (depending on experience)
- 37.5 hours per week
- Paid overtime or time off in lieu
- Company Benefits Package
- 30 days annual leave inclusive of Bank Holidays
- Additional annual leave linked to length of service
- Development and training opportunities to enable progression within the company
- Pension scheme

Interested? We'd love to hear from you! The closing date for this role is 14th March 2025.

Wise Productions is proud to be an equal opportunities workplace and supports requests for flexible working arrangements subject to the needs of the business. We are committed to equal employment opportunity regardless of race, colour, ancestry, religion, sex, origin, sexual orientation, age, disability, marital status, or gender identity.