



Job description

Event Site Technician Manager, £37k to £40k per annum + overtime & benefits

Company: Wise Productions (UK) Ltd

Location: London, United Kingdom (hybrid)

Hours: 37.5 hours per 7 day week, variable times, including 2 days in the office

Who We Are

Wise Productions is an employee-owned creative events production company based in West London, with a talented team of over 60 Co-Owners. With a longstanding commitment to innovation, excellence, and a client-centric approach, we pride ourselves on delivering unforgettable event experiences in the UK's most beautiful venues.

Our core values of enthusiasm, dependability, collaboration, and a client-first mentality are at the heart of everything we do, and our recruitment process is designed to zero-in on candidates who truly share these core values. For the right person, this is an exciting opportunity to join a highly regarded event production company and be part of our future success as we leverage our employee-ownership model to drive further growth.

Position Overview

Reporting to the Head of Project Operations, you will play a pivotal role in enabling the companies operations by assisting in the delivery of events. This role requires an experienced and professional individual with a passion for delivering excellence. This person should enjoy working within a team and have a good basic knowledge of lighting, audio, and video equipment preparation and maintenance, as well as interest in onsite installations and derigs. This role is split between onsite work in London's unique venues as well as further afield, and in the Perivale Warehouse.

Key Accountabilities

1. LMA
2. Event technical installation, duty, and de-rig (inc. supervision/management)
3. Site technician team health & safety compliance
4. Site technician team development & growth
5. Forging excellent working relationships with freelancers and operators

Day-to-Day Responsibilities

- Effective leadership and management of the site technician team, ensuring they are properly trained, motivated, and performing at a high level.
- Implement strategies for the growth and development of the site technician team, including training programs, skill assessments, and career advancement opportunities.
- Oversee onsite equipment delivery, installation, duty, and de-rigs, ensuring smooth and efficient operations, including the ability to supervise and manage sections of an event. This typically involves an average of 3 days a week.

Contact Details

www.wiseproductions.co.uk
+44 (0)20 8991 6922
events@wiseproductions.co.uk

Office Address

Unit 7 SEGRO Park Perivale,
Horsenden Lane South,
Perivale, Middlesex, UB6 7RH

- Collaborate closely with freelance operators and system technicians to coordinate equipment preparation and installation, maintaining clear communication and high quality standards.
- Maintain and enforce high standards for event production delivery, ensuring that all technical aspects meet or exceed client expectations and industry standards.
- Supervise the loading and unloading of trucks/vans both on-site and at the warehouse, ensuring that all equipment is handled properly to prevent damage and maintain inventory accuracy.
- Manage logistics and scheduling for site technician team assignments, ensuring that resources are allocated efficiently, and projects are completed on time and within budget.
- Act as a point of contact for internal teams, clients, and venue staff regarding site technician requirements, resolving any issues or concerns in a professional and timely manner.
- Proactively identify opportunities for process improvements and cost savings, implementing best practices to optimize workflow and resource utilisation.
- Always adhere to health and safety regulations and company policies, promoting a culture of safety awareness and compliance within the team.

Who are you?

Person Specification: Site Technician Manager

- Education & Experience: Degree in relevant field, plus proven leadership experience in events production. Technical proficiency with event equipment essential.
- Skills: Strong communication, organisational, time and people management skills.
- Proficient technical ability and customer-focused mindset.
- Attributes: Proactive problem solver, detail-oriented, flexible, and collaborative team player.
- Additional Requirements: Willingness to work flexible hours, travel, and ability to lift heavy equipment.

To find out about our company benefits please visit our careers page - <https://www.wiseproductions.co.uk/careers>

Interested? We'd love to hear from you!

Wise Productions is proud to be an equal opportunities workplace and supports requests for flexible working arrangements subject to the needs of the business. We are committed to equal employment opportunity regardless of race, colour, ancestry, religion, sex, origin, sexual orientation, age, disability, marital status, or gender identity.

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